## Ramize Attia

#### **Product Designer**

(+2) 01008015658 contact@ramizeattia.com ramizeattia.com www.linkedin.com/in/ra mize-attia-ux

#### **FULL-TIME EXPERIENCE**

## **Product Design Lead** — Fintold

Abu Dhabi, UAE - Jul 2021 - Nov 2022 · 1 yrs 5 mos

- Led the design of the product from scratch.
- Built the design team.
- Built an internship program, with a 75% hiring rate.
- Doubled design speed and enhanced implementation by creating a design system.
- I designed using Adobe XD.
- Boosting conversion rate by 30%
- Launched 4 financial products.

## Senior Product Designer — Fintold

Abu Dhabi, UAE - Nov 2020 - Jul 2021 · 9 mos

- Directed the conversion from a single-user interface to a multi-user portal, in a complete redesign project.
- Designed portals/dashboards for clients, financial institutions, banks, and the internal operations team that included data visualization.
- Conducted over 90hours of user interviews.
- Employed quantitative and qualitative user research, competitive analysis, user journey mapping, and user flows to build a successful financial product that onboarded banks, businesses, and operations employees.
- Creating low-fi and high-fi prototypes and conducting user testing and iterating on those prototypes.
- Connect personas, information architectures, interaction principles, customer journeys, storytelling, and interaction design for maximum usability and incomparable customer experience

## Senior Product Designer — Supa Solutions

Cairo, Egypt - Jan 2018 - Jun 2020 · 2 yrs 6 mos

- Built a SaaS platform for building websites and online stores.
- Boosted registration on online store service by +400% reaching

#### **SKILLS**

## Research & Test User interviews

Usability testing
User surveys
Personas
Competitor analysis
User journey

#### Design

User flows
Wireframes
Prototyping
Data and information
visualization

#### **Tools**

Adobe XD, Miro, Adobe CC, Figma, Invision, Photoshop, WebFlow, PowerPoint, Canva, Office, Sublime & ATOM

#### LANGUAGES

Arabic (Native)

English (Very Good User) IELTS - Band 8

- over 12k customers.
- Achieved +%250 month-over-month growth rate for 6 months.
- I was responsible for managing the whole product, defining user problems, introducing and planning features, and launching a road map.
- Participated in the service design and pricing.

### Lead Designer — Vost Web Solutions

Alexandria, Egypt - Apr 2017 - Dec 2018 · 1 yr 9 mos

- Responsible for managing the design department in the company.
   Meetings clients, and discussing new web design requests.
- Handled over 80 website projects during my period as a lead designer including meeting clients, discussing project requirements and budget, setting deadlines, and assigning tasks to the design and development team.
- I architected the relaunching company's services across 3 different departments, targeting new user segments based on marketing research and the new business manager's strategy.
- I started to conduct user experience activities such as quantitative & qualitative user research and was working in close contact with our customer service agents to collect user complaints to consider. Our relaunching was successful and boosted sales revenue by +130%, customer retention by +80%, and reduced opened tickets to below 60%.

#### More full-time experience on Linkedin

https://www.linkedin.com/in/ramize-attia-4647ab26/details/experience

#### **PART-TIME & FREELANCE EXPERIENCE**

## Senior UX/UI Designer — Curb Food

Stockholm, Sweden - Feb 2021 - Apr 2021

I was contracted to redesign an MVP concept for Curb's food mobile application. I introduced a new vision for Curb's mobile application and food ordering experience. I worked closely with the CTO and developers to help communicate my vision for the app.

## Senior UX/UI Designer—Stitch Easy

Madrid, Spain - Jan 2021 - Feb 2021

I have worked directly with the company's CTO to launch an MVP of their product. The product aims to connect fashion manufacturers with fashion brands. I studied the user needs, and problems and sketched some ideas

and prioritized features to be launched in the MVP.

### **EDUCATION**

# **Bachelor in Business Management,** EG — Alexandria University

2009 - 2015